

# Barriers to The Uptake of Home Care Technology

Discussion/Voting Session

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So you can get used to the handsets and we can be sure the voting system is working, we will start with simple question.

Is today Wednesday 21st March?

1. No
2. Yes all day!
3. Not sure
4. Perhaps.

# Did you find the talks useful today?

1. Some
2. Most
3. All
4. Not sure

# Which of the following describes *you* best?

1. Carer
2. Cared for
3. Technology specialist
4. Public Sector decision maker
5. Health professional
6. Professional social carer
7. Other

# What do you think are the **broad** reasons for a limited uptake of Homecare technology?

1. Pragmatics (such as cost & training)
2. Ethical considerations (such as privacy, and control)
3. Usability (such as intrusive devices & configuration)
4. There are no barriers

# What do you think are the **broad** reasons for a limited uptake of Homecare technology?

1. **Pragmatics** (such as cost & training)
2. **Ethical** considerations (such as privacy, and control)
3. **Usability** (such as intrusive devices & configuration)
4. **Organisational** (fear of change & job risk)
5. There are **no barriers**

In terms of **pragmatics** - what do you think is the main barrier?

1. Cost
2. Training and education
3. Legal issues
4. Availability
5. Security
6. Reliability & maintenance
7. Safety

In terms of **ethical issues** -  
which one of these do you  
consider to be the main barrier?

1. Privacy (Access to data & monitoring)
2. Legal issues
3. Accountability
4. Intrusion
5. Quality of care



# In terms of **usability**, what in your view is the main barrier?

1. Intrusive devices
2. Lack of adaptability to individual circumstances
3. inappropriate interfaces such as images rather than speech
4. coping with a multi-resident home
5. configuration
6. acceptance by carers
7. acceptance by the cared for

In terms of **organisational matters**,  
what in your view is the main  
barrier?

1. Lack of understanding of what telecare can offer
2. Lack of internal champion
3. Fear of change
4. Risk to jobs
5. Need for Social & Healthcare interworking
6. Need for proven benefits analysis
7. Who pays ?